



## Criterion V

### Student Support and Progression

#### Key indicator-5.1 Student Support

**5.1.4.** The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases.

1. Implementation of guidelines of statutory regulatory bodies.
2. Organization wide awareness and undertakings on policies with zero tolerance.
3. Mechanism for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

#### HEI responses to DVV

S. No	DVV Query	HEI Response
1.	Proof w.r.t Organisation wide awareness and undertakings on policies with zero tolerance	<a href="#">Wide Awareness &amp; Policies</a>
2.	Proof related to Mechanisms for submission of online/offline students' grievances	<a href="#">Mechanism for Submission of Grievances</a>
3.	Proof for Implementation of guidelines of statutory/regulatory bodies	<a href="#">Implementation of Guidelines</a>
4.	Minutes of Meetings	<a href="#">Minutes of the Meetings for all Committee</a>
5.	Proofs of Constitution of committee (to be notified in institutional website also)	<a href="#">Proofs of Constitution of Committee</a>
6.	Annual report of the committee monitoring the activities and number of grievances	<a href="#">Annual Report</a>
7.	Provide Links for any other relevant document to support the claim (if any)	<a href="#">Summary</a>